Catalan ecosystem of citizen participation

Open infrastructures for community building

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Mind the Digital Gap, 11/06/2020
Theory of change (most abridged)

Electoral processes
Direct democracy
Deliberative processes
Transformation of the Administration
Open Government
Engagement Ecosystem
New actors & new spaces

Improve efficacy and efficiency of public policies
Understanding the complexity of public decision-making
Reduce populism (fascism)
Foster a shift towards a technopolitical paradigm of collective action
Vision & Mission of Citizen Participation

Vision
The Administration keeps a constant dialogue with citizens.

Mission
To transform the Administration by means of citizen participation, and to transform the Administration to enable citizen participation.
Ecosystem of citizen participation

- **Nationwide** ecosystem of citizen participation, coherent and consistent in methodology and infrastructures, efficient and effective

- Space of **coordination** and exchange of knowledge

- Foster **instruments** collectively

- Coordinate **training** activities

- Promote **synergies** between public bodies
A citizen participation ecosystem

Departments within same administration

Different level administrations

Governance of the citizen participation ecosystem

Training and capacity building

Methodologies

Participation Instruments

Technologies

School of Public Administration

Citizen participation professional sector

Institutions of representative democracy

Open Data
Open infrastructures for community building

ParticipaCatalunya.cat

A meeting virtual space for all actors working in the field of citizen participation.

Key
- Implemented
- Implementing
- Stage 2
- Stage 3

- **governobert.gencat.cat**
  government action | target: society at large

- **participa.gencat.cat**
  participative processes | target: citizens

- **participacatalunya.cat**
  sectoral portal/community | target: professionals & experts

- Communities of practice and learning
- Training
- Resource bank
- Events
- **Decidim Catalunya**
  Observatory of Participation
- Institutional space of the Network of Transparent Governments
Governance of the ecosystem of citizen participation

Communities of practice and learning

Methodological and technological support to articulate and facilitate communities of practice and learning at several levels for governance and knowledge management in the ecosystem of citizen participation.

- **Knowledge management**
  - **Resource Bank, Training & Events**
    - On policies and methodologies
    - On *Decidim* (sandbox)
  - **Interdepartmental communities**
    - Governance of citizen participation within the Catalan Government
  - **Trans-administration communities**
    - Governance of citizen participation across different levels of the Administration
  - **Topic-based communities**
    - Informal coordination, knowledge dissemination, social innovation, open innovation
The Citizen Participation Observatory

Decidim Catalunya

The online platform for citizen participation management and online deliberation.

- A tool for a **methodology**: Technology is *NOT* neutral
- A **service** for all and from all
- 1 solution for everybody
  - Economies of scale (saving 90% of costs)
  - Economies of network
- Build on the models of e-Administration and Transparency
- Digital **identity**
  - 1 citizen, 1 single digital identity
  - 1 citizen, 1 multilevel identity
- An actor with their own voice in a big community

A service
Hands on platform
Multitenant architecture

One stop-shop
Identity
Interests

A scoreboard
What, where, who
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