



Generalitat de Catalunya
Departament d'Acció Exterior,
Relacions Institucionals i Transparència
**Direcció General
de Participació Ciutadana
i Processos Electorals**

Towards a citizen-centered multi-level ecosystem of political engagement

**REDEM Workshop Reconstructing Democracy in Times
of Crisis: A Voter-Centred Perspective, 5-6 February 2020**

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Theory of change (most abridged)

Electoral processes

Direct democracy

Deliberative processes



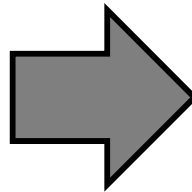
Transformation of
the Administration

Open Government



Engagement Ecosystem

New actors & new spaces



Improve efficacy and efficiency
of public policies

Understanding the complexity of
public decision-making

Reduce populism (fascism)

Foster a shift towards a
technopolitical paradigm
of collective action

Vision & Mission of Citizen Participation

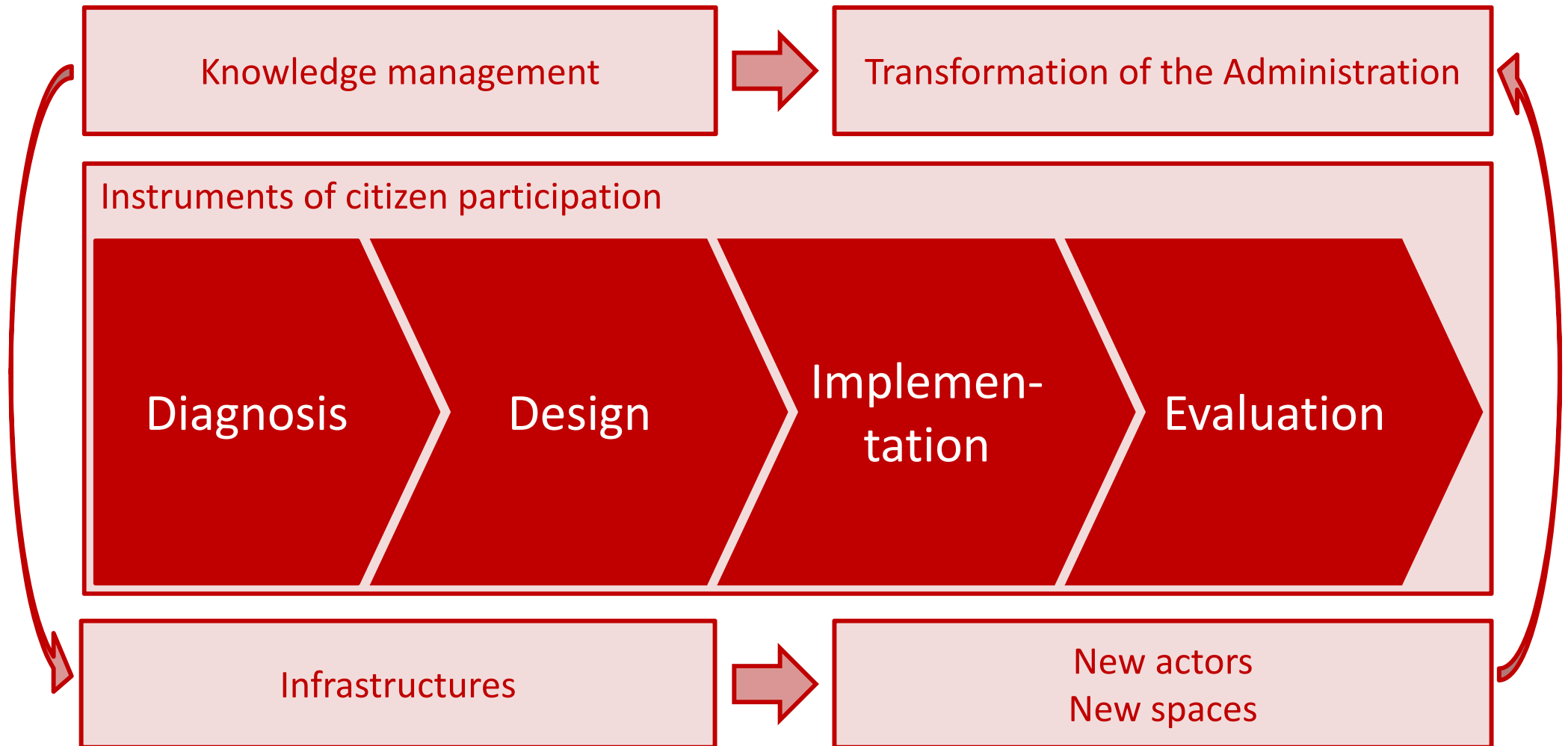
Vision

The Administration keeps a constant dialogue with citizens.

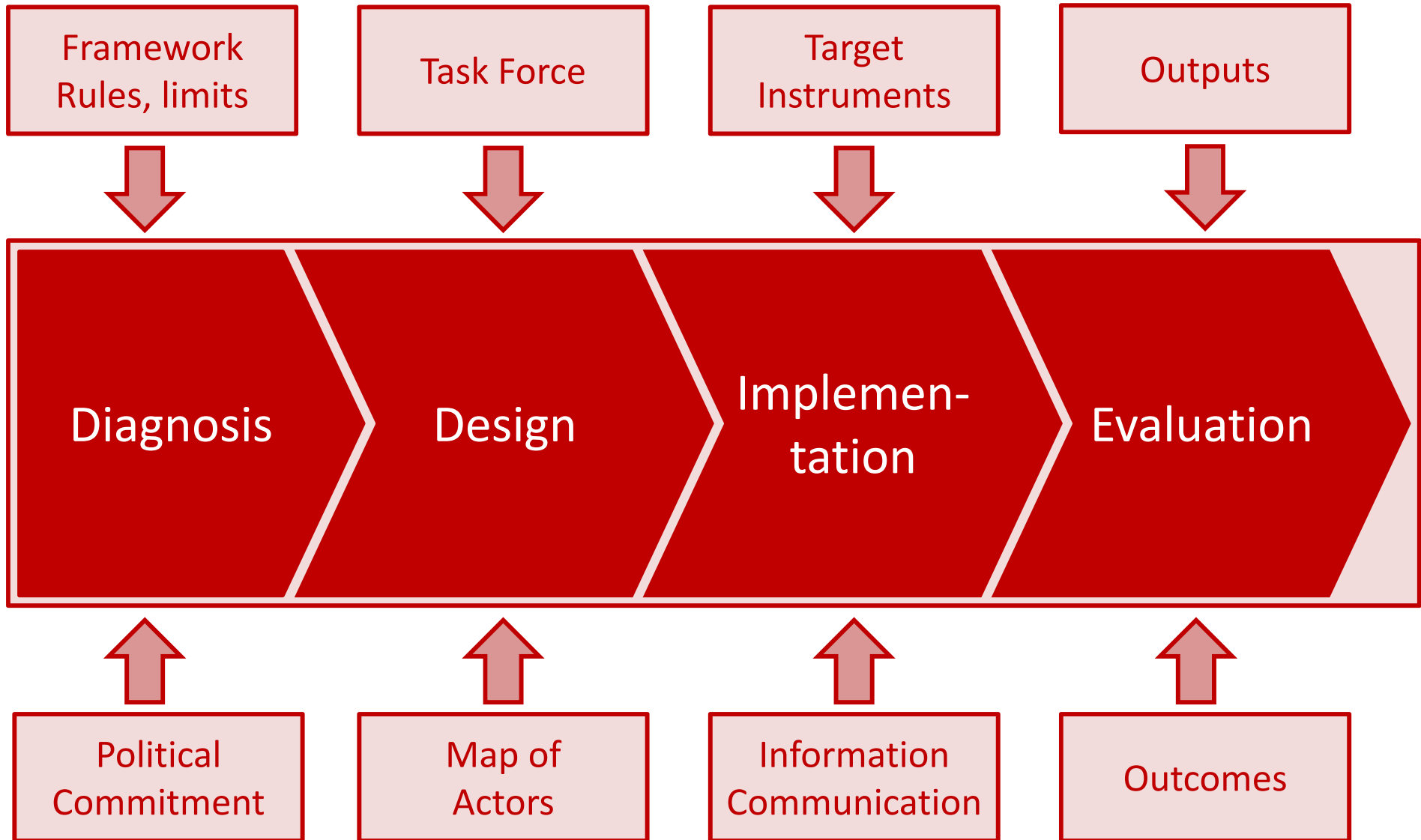
Mission

To transform the Administration by means of citizen participation, and to transform the Administration to enable citizen participation.

Value chain



A citizens' consultation in a nutshell



Ecosystem of citizen participation

- Nationwide** ecosystem of citizen participation, coherent and consistent in methodology and infrastructures, efficient and effective
- Space of **coordination** and exchange of knowledge
- Foster **instruments** collectively
- Coordinate **training** activities
- Promote **synergies** between public bodies

Infrastructures of citizen participation

- Methodology
- Training
- Technology
- New actors, new spaces, new instruments
- Governance of the model

Interdept. Commission of Transparency and Open Govt

Horizontally **coordinate** all OGov activity

- Open government ministry
- Open Government secretariat, DG Transparency, DG Participation
- Government Secretariat, General Controller, General Legal Affairs Office
- 13 secretariats general, S. Public Government, S. of Public finances
- DG Interdept. Coordination, DG Citizen Service, DG Public Procurement, DG Law and Legal Entities, DG Cultural Heritage
- School of Public Administration

- General strategy
- Portfolio of centralized services and support for decentralized services

Network of Transparent Governments of Catalonia

Vertically **coordinate** all OGov activity

- National government
- Province governments
- Local governments (by means of associations of municipalities)
- National and local consortia
- School of Public Administration
- Guild of local secretaries, controllers and treasurers

- Transparency and open data portals
- Training on Open Government
- Citizen Participation methodologies
- Technology standards, tools and services

Decidim Catalunya

Decidim ('we decide'), a participation and KM digital platform

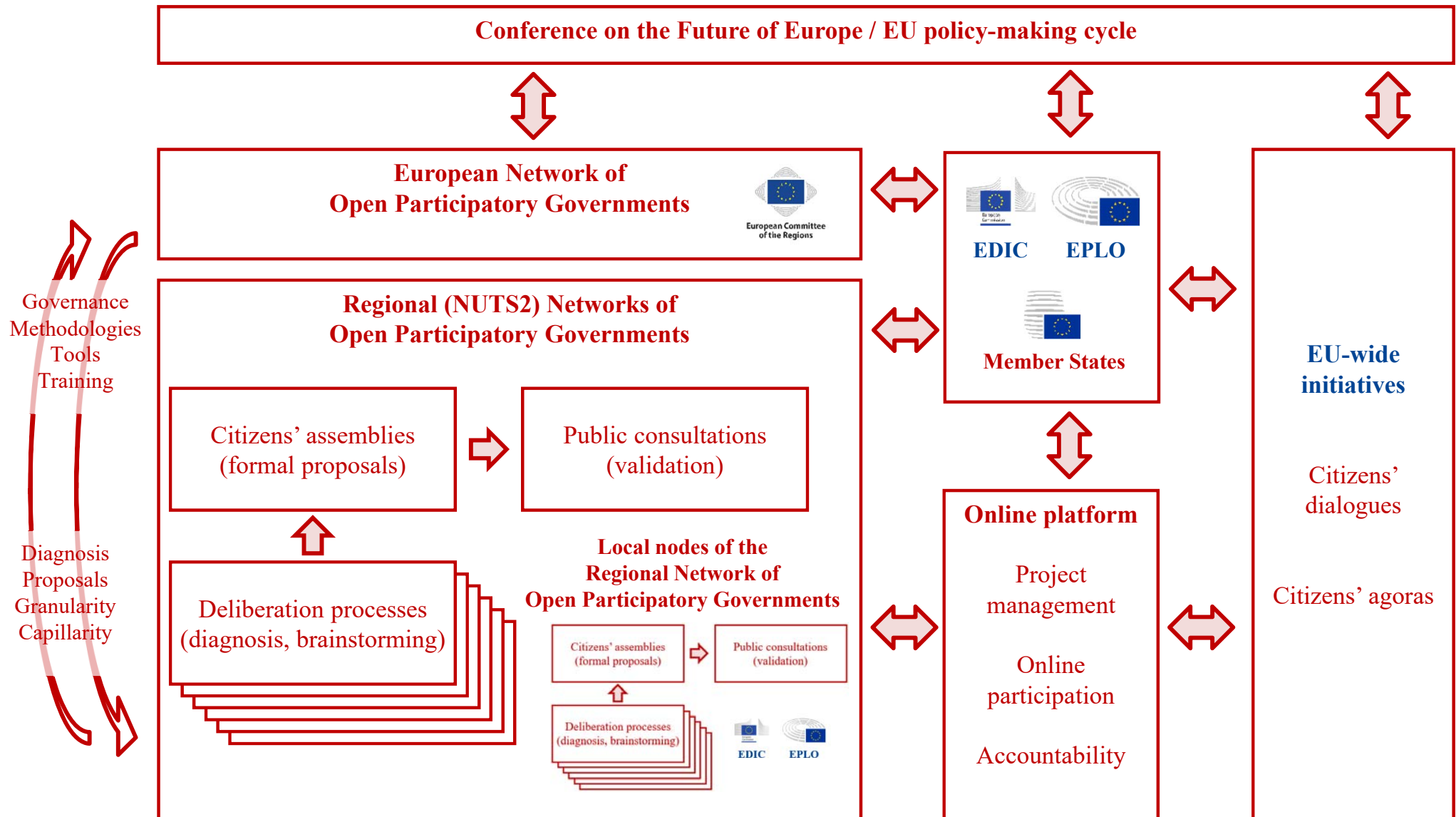
- A tool for a methodology: technology is *not* neutral
- A service for all and from all
- 1 solution for everybody
 - Economies of scale
 - Network economies
- Expand the AOC model of Transparency and e-Government
- Digital identity
 - 1 citizen, 1 digital identity
 - 1 citizen, 1 multilevel identity
- An actor with a voice of its own in a big community

***ParticipaLab* network**

A **network** of networks to turn **public facilities** into reference sites in the municipality on citizen participation and engagement.

- Raise **awareness** on quality democracy, citizen participation and innovation on political and democratic processes.
- Coach the local Administration** in citizen participation projects and social innovation for political and democratic processes.
- Guide citizens** through citizen participation processes, increase their willingness to engage and broaden the socio-demographic range of participants.
- Promote **social innovation** projects in the field of civic action, politics and democracy.

Network of Open Participatory Governments^(*)



i-Voting as a (transformation) service^(*)

Voting for everyone, anytime, anywhere

- A methodology
- A service
- A technology
- A strategy for awareness- and trust-building, habit-forming and normalization.



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