Catalan ecosystem of citizen participation

Participation infrastructures
Network of Transparent Governments

x 13 departments +

Generalitat de Catalunya
Diputació de Barcelona
Diputació Tarragona
Diputació de Girona
Diputació de Lleida

LOCALRET

Generalitat de Catalunya
Departament d’Acció Exterior,
Relacions Institucionals i Transparència
Direcció General
de Participació Ciutadana
i Processos Electorals
Vision & Mission of Citizen Participation

Vision
The Administration keeps a constant dialogue with citizens.

Mission
To transform the Administration by means of citizen participation, and to transform the Administration to enable citizen participation.
**Theory of change (most abridged)**

Electoral processes
Direct democracy
Deliberative processes

Transformation of the Administration

New actors & new spaces
Infrastructures

→

Improve efficacy and efficiency of public policies
Understanding the complexity of public decision-making
Reduce populism (fascism)
Foster a shift towards a technopolitical paradigm of collective action
Value chain

Knowledge management → Transformation of the Administration

Instruments of citizen participation

Diagnosis → Design → Implementation → Evaluation

Infrastructures → New actors
New spaces
Ecosystem of citizen participation

- **Nationwide** ecosystem of citizen participation, coherent and consistent in methodology and infrastructures, efficient and effective

- Space of **coordination** and exchange of knowledge

- Foster **instruments** collectively

- Coordinate **training** activities

- Promote **synergies** between public bodies
Infrastructures of citizen participation

- Methodology
- Training
- Technology
- New actors, new spaces, new instruments
- Governance of the model
Decidim Catalunya: goals

*Decidim* (‘we decide’), a participation and KM digital platform

- A tool for a methodology: technology is *not* neutral
- A service for all and from all
- 1 solution for everybody
  - Economies of scale
  - Network economies
- Expand the AOC model of Transparency and e-Government
- Digital identity
  - 1 citizen, 1 digital identity
  - 1 citizen, 1 multilevel identity
- An actor with a voice of its own in a big community
ParticipaLab network: A network of networks

ParticipaLab (‘participation lab’), a ‘quality democracy’ layer for public facilities

- 5 directorates-general
- Several networks
  - Telecentres
  - Libraries
  - Civic centres
  - Social innovation labs
- 1,500 public facilities
ParticipaLab network: Goals

- Turn **public facilities** into reference sites in the municipality on citizen participation and engagement.

- Raise **awareness** on quality democracy, citizen participation and innovation on political and democratic processes.

- **Coach the local Administration** in citizen participation projects and social innovation for political and democratic processes.

- **Guide citizens** through citizen participation processes, increase their willingness to engage and broaden the socio-demographic range of participants.

- Promote **social innovation** projects in the field of civic action, politics and democracy.
ParticipaLab network: Portfolio

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<th>Resource 1</th>
<th>Resource 2</th>
<th>Resource 3</th>
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To contact the author:
ismael.pena@gencat.cat
@ictlogist