



Generalitat de Catalunya
Departament d'Acció Exterior,
Relacions Institucionals i Transparència
**Direcció General
de Participació Ciutadana
i Processos Electorals**

Catalan ecosystem of citizen participation

Participation infrastructures

Network of Transparent Governments



x 13 departments +



Vision & Mission of Citizen Participation

Vision

The Administration keeps a constant dialogue with citizens.

Mission

To transform the Administration by means of citizen participation, and to transform the Administration to enable citizen participation.

Theory of change (most abridged)

Electoral processes

Direct democracy

Deliberative processes

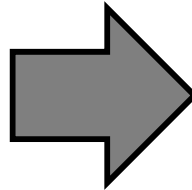


Transformation of
the Administration



New actors & new spaces

Infrastructures



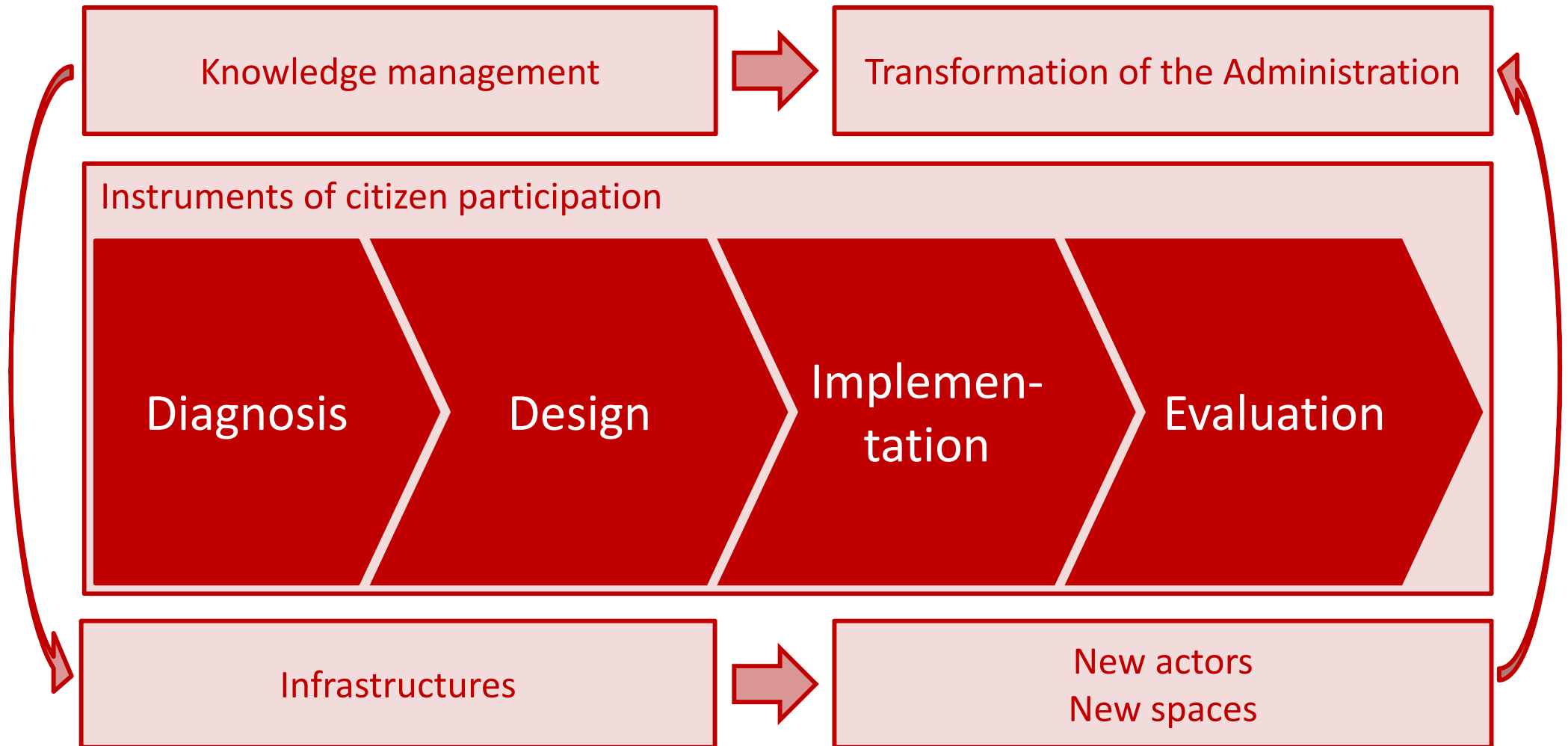
Improve efficacy and efficiency
of public policies

Understanding the complexity of
public decision-making

Reduce populism (fascism)

Foster a shift towards a
technopolitical paradigm
of collective action

Value chain



Ecosystem of citizen participation

- Nationwide** ecosystem of citizen participation, coherent and consistent in methodology and infrastructures, efficient and effective
- Space of **coordination** and exchange of knowledge
- Foster **instruments** collectively
- Coordinate **training** activities
- Promote **synergies** between public bodies

Infrastructures of citizen participation

- Methodology
- Training
- Technology
- New actors, new spaces, new instruments
- Governance of the model

Decidim Catalunya: goals

Decidim ('we decide'), a participation and KM digital platform

- A tool for a methodology: technology is *not* neutral
- A service for all and from all
- 1 solution for everybody
 - Economies of scale
 - Network economies
- Expand the AOC model of Transparency and e-Government
- Digital identity
 - 1 citizen, 1 digital identity
 - 1 citizen, 1 multilevel identity
- An actor with a voice of its own in a big community

ParticipaLab network: A network of networks

ParticipaLab ('participation lab'),
a 'quality democracy' layer for public facilities

- 5 directorates-general

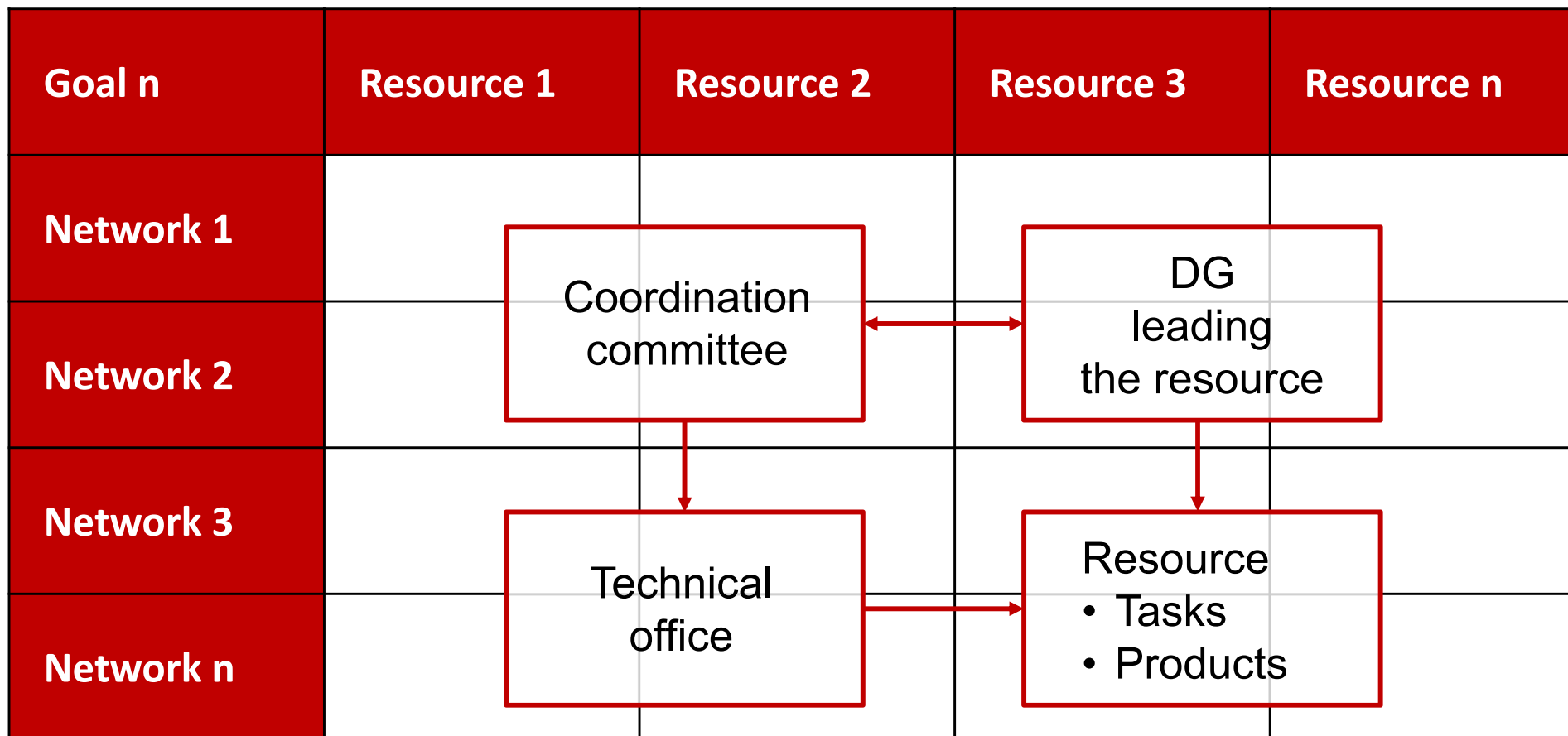
- Several networks
 - Telecentres
 - Libraries
 - Civic centres
 - Social innovation labs

- 1,500 public facilities

ParticipaLab network: Goals

- Turn **public facilities** into reference sites in the municipality on citizen participation and engagement.
- Raise **awareness** on quality democracy, citizen participation and innovation on political and democratic processes.
- Coach the local Administration** in citizen participation projects and social innovation for political and democratic processes.
- Guide citizens** through citizen participation processes, increase their willingness to engage and broaden the socio-demographic range of participants.
- Promote **social innovation** projects in the field of civic action, politics and democracy.

ParticipaLab network: Portfolio





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