

Looking forward to 2023: What is the state of telecentres?

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e-inclusion venues

Europe
Spain
Catalonia
Barcelona
Ciutat Vella
El Raval

Tc	Telecentre
L	Library
CC	Civic Centre
Cé	Cybercafé (<i>locutorio</i>)
W	Municipal WiFi Access Point
S	School
HS	High School
TS	Technical School
U	University



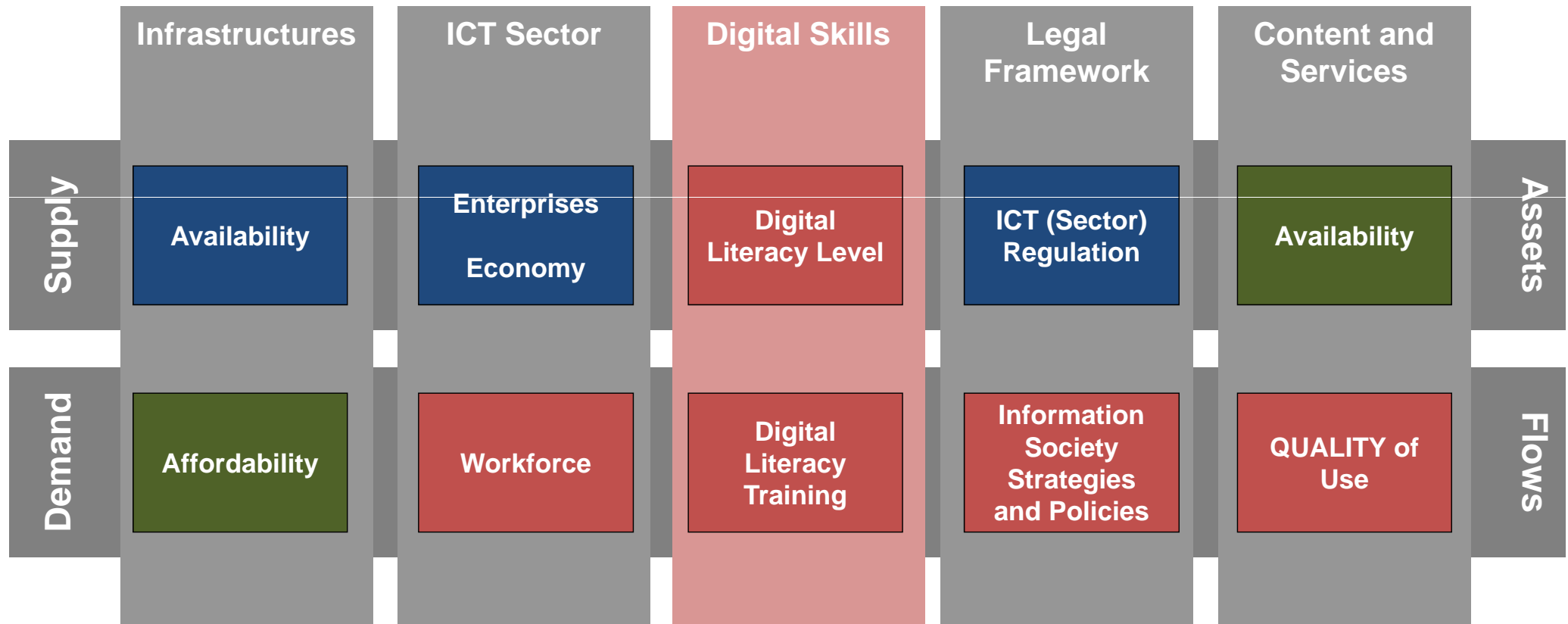
Current scenario

- **Last mile issues about to be solved.**
- **Physical access to infrastructures generally not a barrier.**
- **Increasing supply of content and services.**

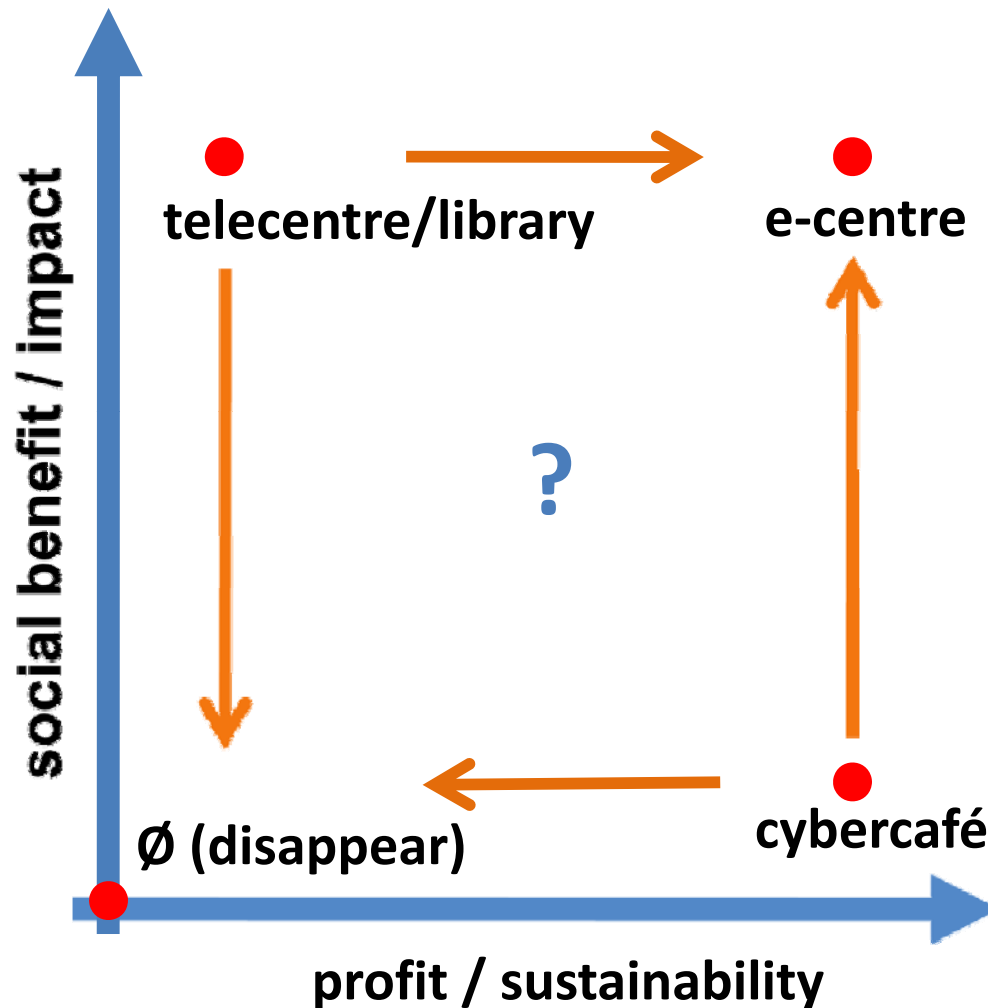
BUT

- **Advanced (digital) competence required.**
- **Stable share of refuseniks.**

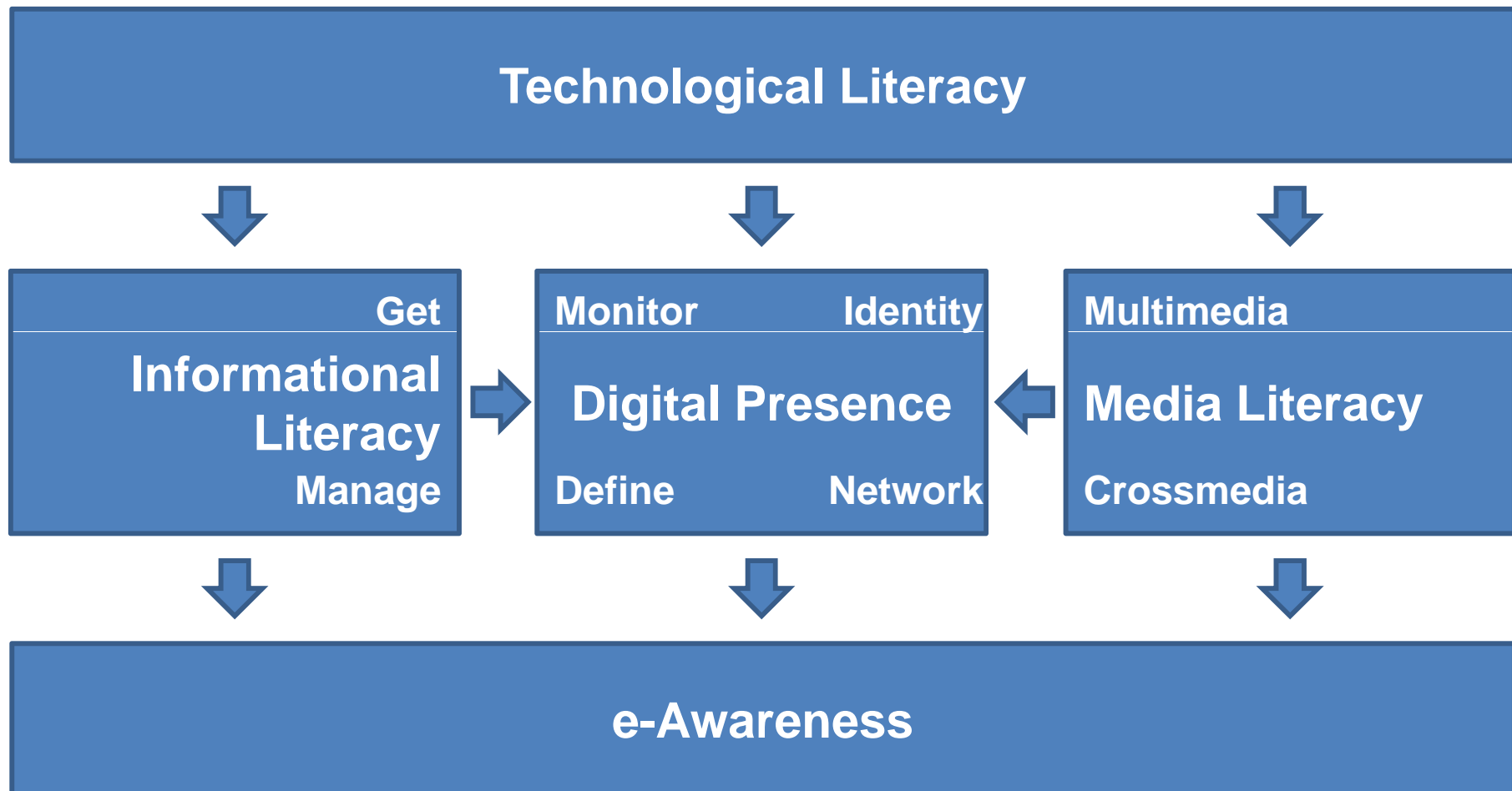
eInclusion Intermediaries: filling the gaps



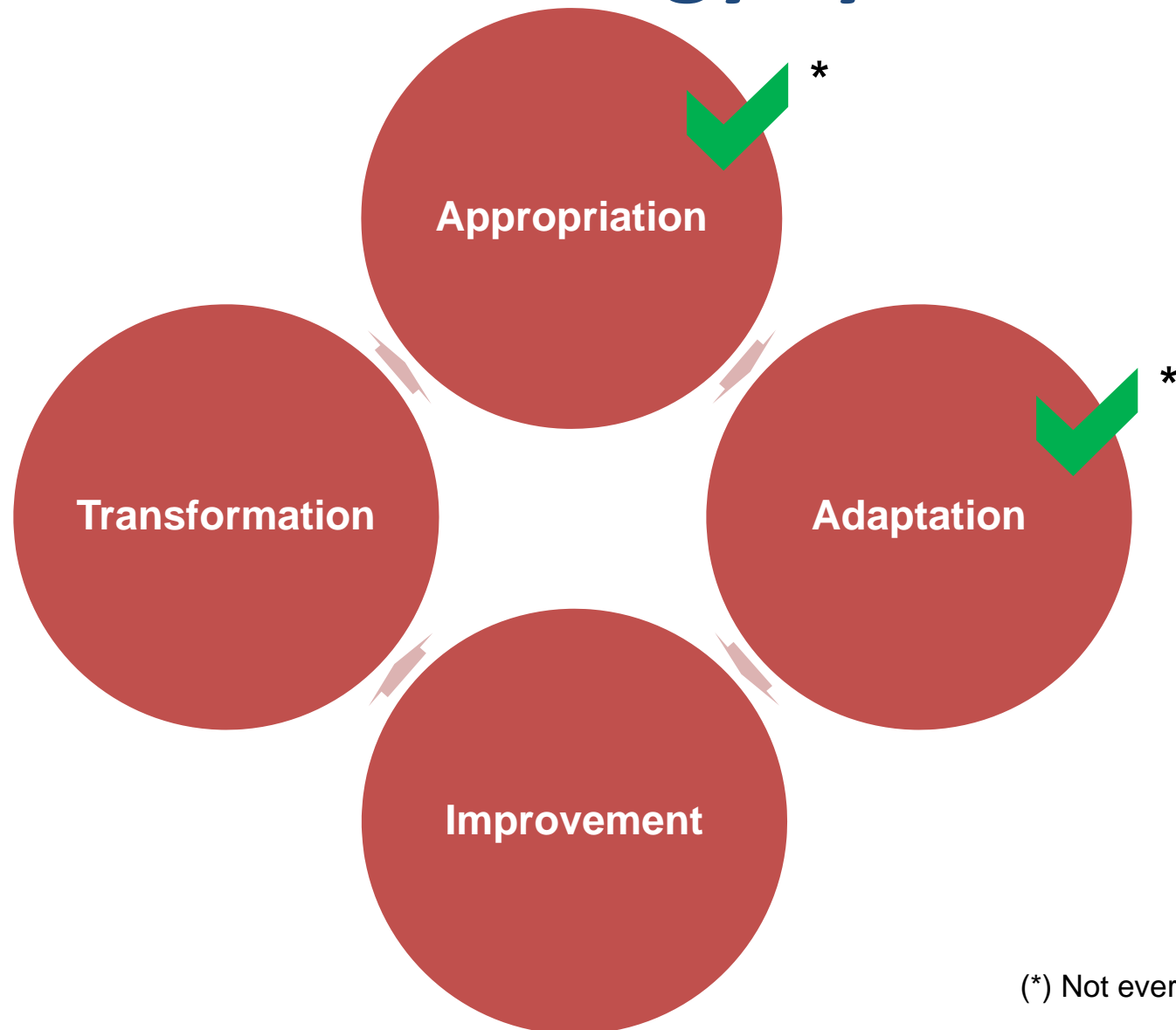
Gap (!?) of access to infrastructures



Gap of digital literacy



Gaps of the technology cycle

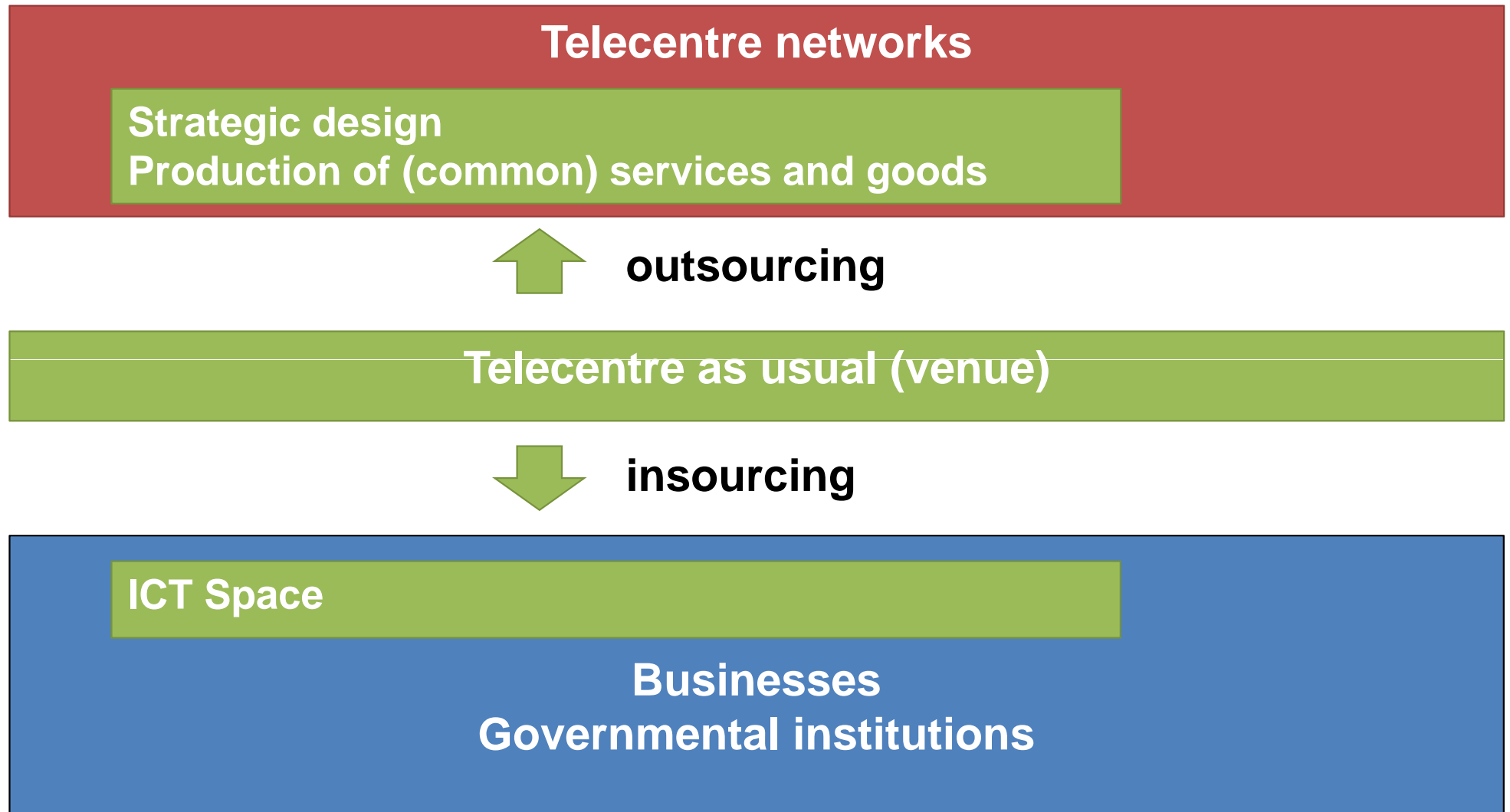


(*) Not everyone, not everywhere

A forecast/proposal: networks

- From the Telecentre to Telecentre networks
 - *outsourcing* (some) telecentre administration
- From the Telecentre to the ICT Centre
 - *insourcing* telecentres into organizations

Mapping the new telecentre (i)

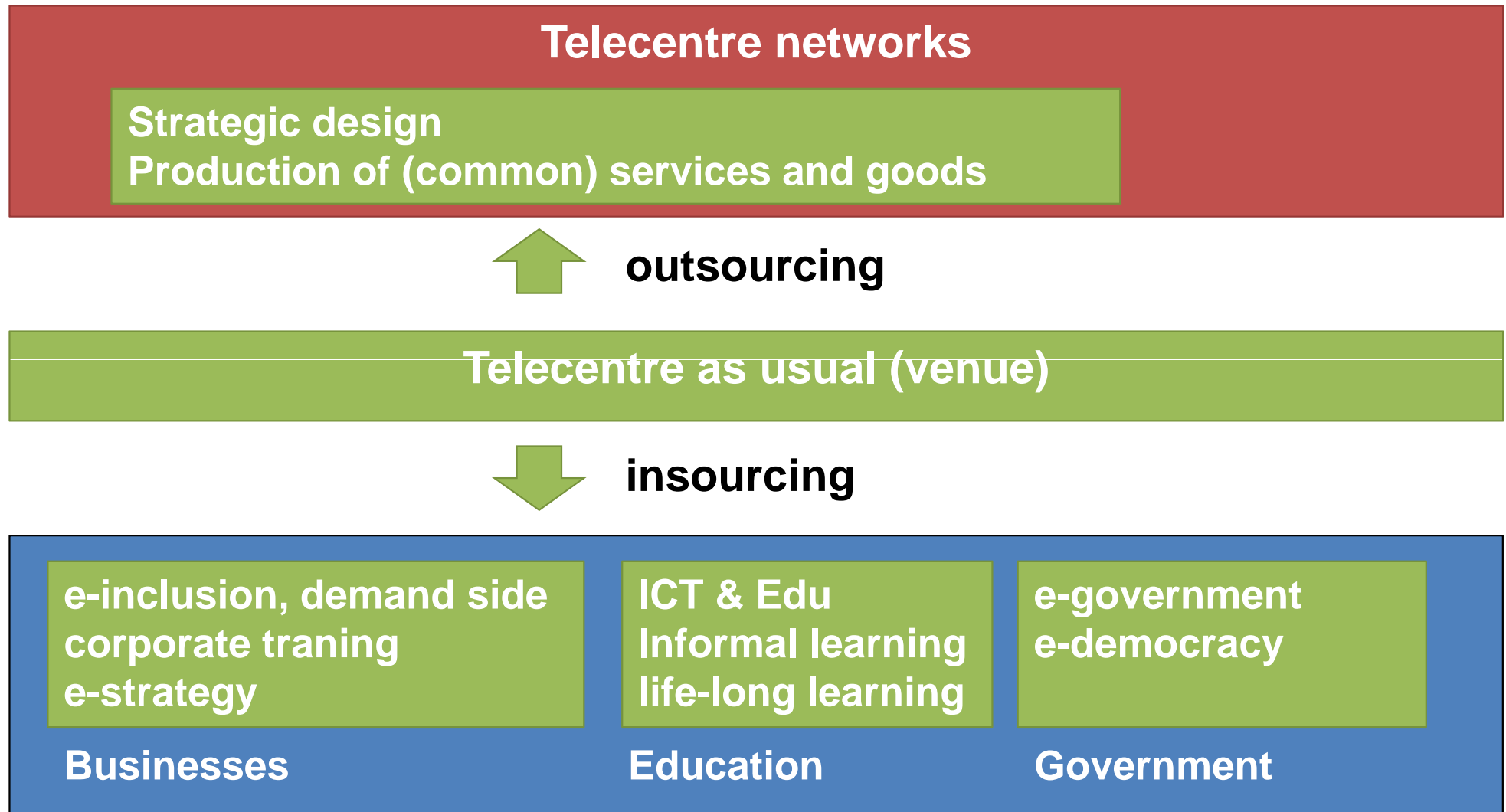


A forecast/proposal: partnerships

- **Partnerships with governments:**
 - **e-Government**
 - **ICT and education**
- **Partnerships with the private sector:**
 - **e-Commerce**
 - **Strategic consultancy**

Mix of not-for-profit/subsidised & for-profit activity

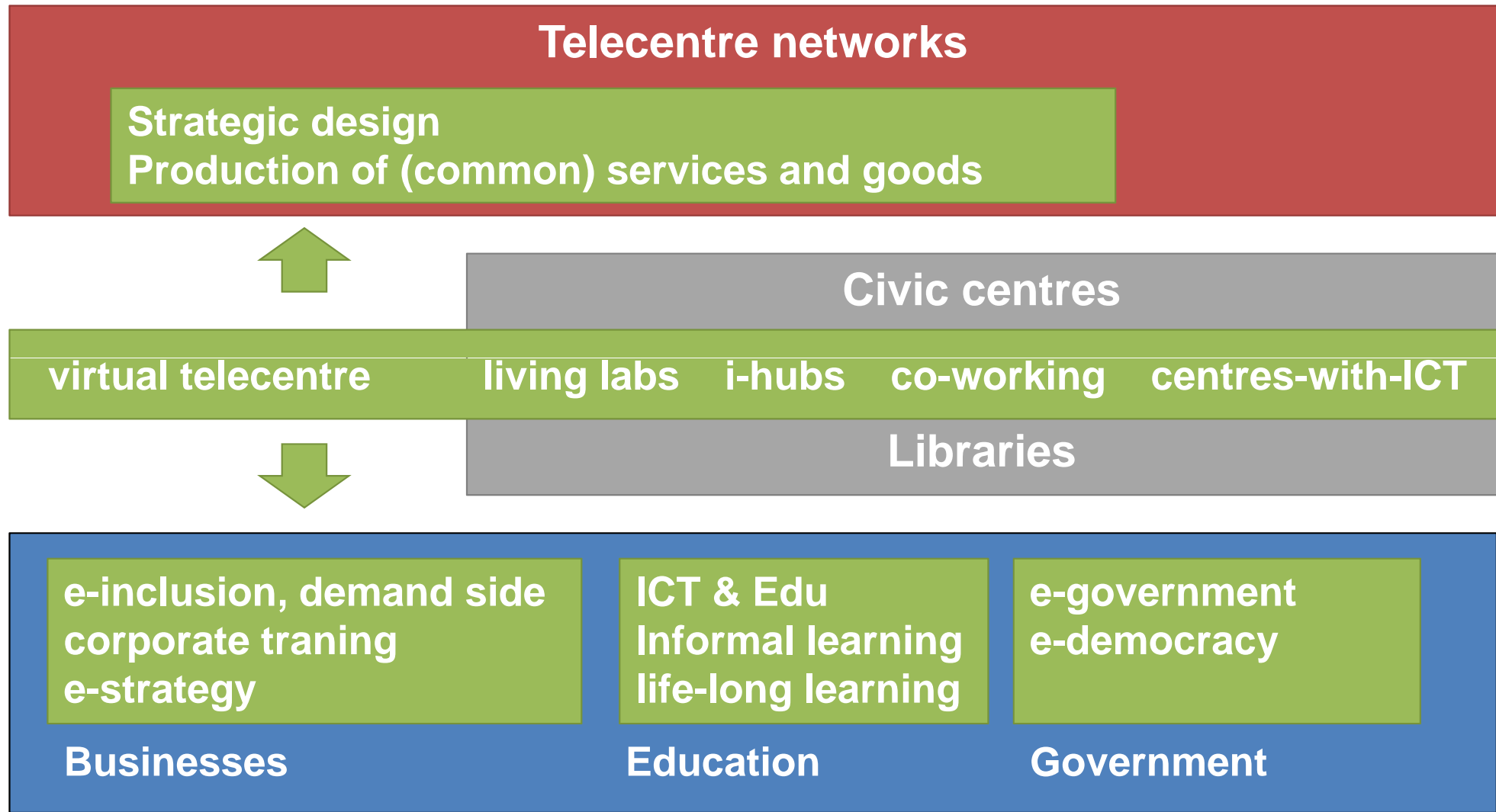
Mapping the new telecentre (ii)



A forecast/proposal: communities

- **From the ICT Centre to the Centre-with-ICT**
 - **Community based:**
 - civic centres
 - schools
 - **Local entrepreneurs based:**
 - living labs
 - social entrepreneurs

Mapping the new telecentre (& iii)



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